

September 23 2005

To Whom It May Concern:

I am the Vice President, and Director of Maintenance for Ensign Emblem, an embroidery company servicing the industrial laundry markets in North America. Ensign Emblem currently operates over 1100 embroidery heads nationwide and has been in business for over 32 years. These are highly specialized embroidery machines that require daily oiling as part of their maintenance to ensure they operate at peak performance levels. In speaking with John Murray regarding his lubricating product, and upon review of the analysis reports he had compiled, I elected to sample his lubricant in one of the company's embroidery machines. I instructed my technician to closely monitor the machine and to hit the emergency stop at the first sign of anything unusual. Immediately upon oiling the hook mechanism, the shaft, and the head, the machine quieted down and began to run more smoothly. These machines require lubrication every fours hours of operation, with strict protocols followed in each of our production facilities. The machine ran so well and was so quiet, that the technician and the machine operator had thought that it had stopped running. After a short test run, we added the lubricant to five other machines as a broader test of Mr. Murray's product. Since using John Murray's lubricant in six of our embroidery machines over eight months ago, we determined that with his lubricant, the machines only require oiling once every five weeks. This saves a huge amount of production time for each manufacturing shift operated by our plant. I intend to continue to utilize Mr. Murray's lubricant in the daily operation of Ensign Emblem embroidery equipment; it is one of the most amazing products that I have seen come along in years. I highly recommend this product to anyone using or operating machinery or equipment that requires continual lubrication.

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